# Grace Song

#### **PRODUCT DESIGNER • ILLUSTRATOR**

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#### **EDUCATION**

#### **Boston University**

College of Communication

B.S. in Communication - Cum Laude

Concentration in Advertising

#### **SKILLS**

Product design
Visual design
UX design
Design systems
UX research
Project management
Wireframing
Prototyping
Branding
Illustration

#### **TOOLS**

Sketch

Abstract

Invision

Figma

Mixpanel

Adobe CC

Miro

Confluence

Jira

Trello

Microsoft Office

#### **WORK EXPERIENCE**

### Practice Fusion (Allscripts) • Senior Product Designer

Dec 2013 - Present, San Francisco, CA

- Currently designing an electronic prescribing feature that unifies Practice Fusion's eRx and Veradigm's ePrescribe products.
- Evolved patient charting Encounter, the most utilized feature of the EHR (Electronic Health Record) serving 26,886 monthly active healthcare professionals, by improving efficiency, data access, and customization.
- Designs solutions and improvements for EHR serving more than 112,000 monthly active healthcare professionals with over 100 million patient records under management.
- Manages component library and facilitates critiques with designers and Platform UI team to evaluate, update, and evolve components and documentation.
- Leads projects from wireframes, requirements building, low to high fidelity designs, prototypes, development with engineering team, webinars with education team, and marketing materials.
- Conducts monthly design/research open houses to socialize initiatives with broader organization.

## Freelance • Designer/Illustrator

Sept 2010 - Present, California

- Provided design consulting services to 10+ businesses in various industries including music, technology, healing space, and food.
- Projects ranging from logo design, branding, illustrations, wireframes, digital/print assets, website design.

## **Lunchbox** • Interactive Designer

Sept 2010 - Nov 2013, Culver City, California

- Developed marketing strategies, concepts, and designs for e-commerce brand experiences featured on Walmart.com for major brands: Disney, Hasbro, Lego, LG, Lucas Arts, Marvel, Mattel, and Unilever.
- Collaborated closed with account managers, clients, and developers to deliver web, mobile, and print designs. Managed and mentored team of freelance and junior designers.